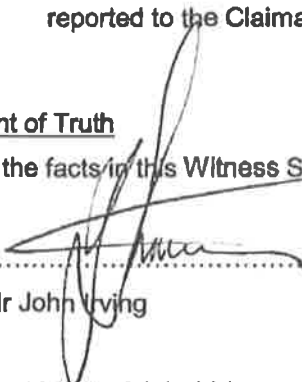


see that he was not comfortable with the situation, and he backed off. He seemed to be very vocal with an aggressive manner, which was intimidating; at this point Mr Gray called for the police to attend.

6. I wish to add that on a previous visit to the property on 26 January 2017, to resolve the low water pressure, the Defendant had informed me that he was restricting the supply and stated: 'you will not solve the problem as I am restricting their water supply'. This was mentioned to me in front of an independent witness, a plumber who was attending with me. As I was leaving my Property, I saw the Defendant in the communal hallway and asked whether he could reinstate the water pressure to my tenant's property, however he responded by saying 'I cannot do anything at the moment I will sort it out later'. This information has previously been reported to the Claimant.

Statement of Truth

I believe the facts in this Witness Statement are true.

Signed.....

Name: Mr John Irving

Dated this 28 day of July 2017